

CORONAVIRUS INFORMATION

We are happy to announce the resuming of our services at Vivona Earcare. We are committed to the health and wellness of all patients that use our services, and have put in place stringent infection control practices for your safety as follows:

- All patients will be provided with a face mask and hand sanitiser to use upon entering the consultation room and during their appointment
- All clinicians have received specialised infection control training in relation to the Covid-19 pandemic
- All clinicians are required to wear appropriate PPE and follow infection control practices that are in line with government and professional standards set by HCPC, RCCP and BSHAA
- All surfaces open to contact from either the patient or the clinician are thoroughly decontaminated before and after every appointment. This includes both clinical and non-clinical items such as the card reader, laptop, chairs and pens
- All instruments used that come into direct contact with the patient's skin are sterile, single use and safely disposed of after every appointment
- No-one that is observed to be exhibiting symptoms of coronavirus, or that is known to have coronavirus, is permitted to attend the clinic

For further information and advice on this matter, please contact us via email at info@vivonaearcare.com